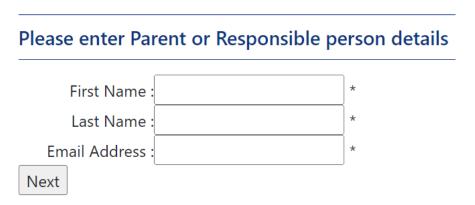
## Selwyn Sports Centre Holiday Programme Online Booking Process

## Please note:

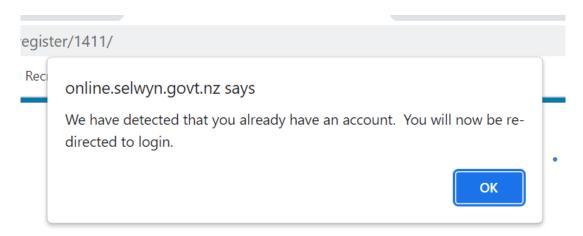
- This is the first time we have implemented the online holiday programme booking system so please bear with us as we work through improving this system for you.
- The Selwyn Sports Centre team are here to help, feel free to contact us at via email at <u>Sports.Centre@selwyn.govt.nz</u> or phone on (03) 347 2888
- Children are referred to as 'Student' in the online booking process.
- If there are long periods of screen inactivity during the booking process, errors may occur, and you will need to sign-in again to complete the process.
- Any errors that occur at any point, please send a screenshot along with details of the error and send to <a href="mailto:sports.centre@selwyn.govt.nz">sports.centre@selwyn.govt.nz</a> for us to resolve.
- At any point, you may register and pay for the holiday programme at the Selwyn Sports Centre reception, we are not able to take registrations over the phone.

## Instructions

1. Enter your details in the required fields. Click 'Next'



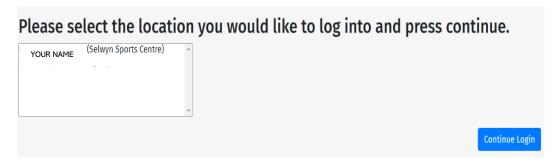
- 2. If the following pop-up appears at the top of the screen, this means you already have an account with the Selwyn District Council (SDC). Select 'OK' to continue.
  - a. if you do not have an account, you will be prompted to add additional details for yourself (not your child). Click 'Confirm Registration'.



- 3. Enter your log-in details. Click 'Login'.
  - a. If you've never logged into your account before, for instance, to book a group fitness class or swimming lesson online, click 'First time logging in?' and follow the prompts.
  - b. If you've forgotten your password click 'Forgot password?' and follow the prompts.

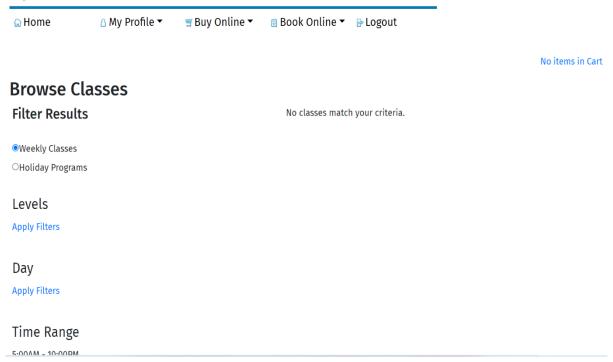


- 4. Select the location: Your Name (Selwyn Sports Centre). Click 'Continue Login'.
  - a. If there are duplicate names, contact the Selwyn Sports Centre on (03) 3472888 to get this resolved.

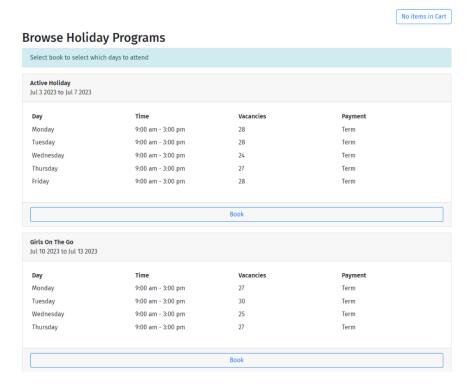


5. The following screen should appear. Click 'Holiday Programs', located under the 'Filter Results' heading.
a. if the below screen doesn't appear, try logging in again.

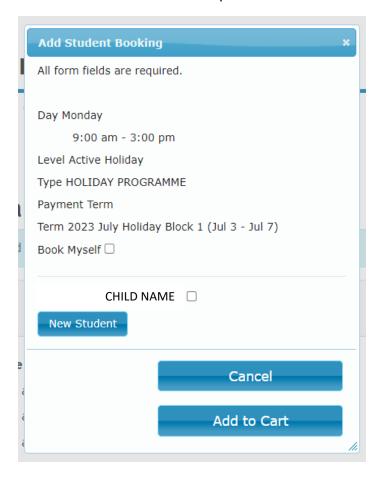
## Sport & Recreation self service portal



6. The following screen should appear. Click the 'Book' tab under the week you'd like to book.



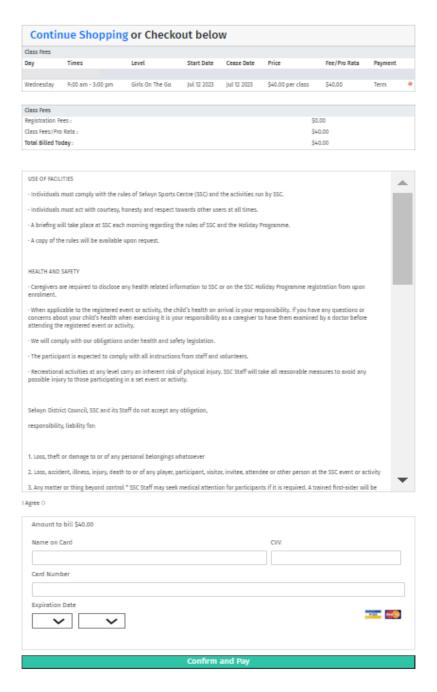
- 7. The following screen should appear. Select the tick box next to the child you want to book into the holiday programme, located above the 'New Student' button. Click 'Add to Cart'.
  - a. If your child's name doesn't appear, click the 'New Student' button to create them an account in a separate pop-box. Click 'Save student' when complete.



8. Select the days you want your child to attend and click 'Add to cart >>'. You will then be taken to the payment screen.



9. If you wish to make additional bookings, click 'Continue Shopping' and complete steps 6 onwards. If you're ready to checkout, ensure all the details are correct, read the terms and conditions, check 'I Agree' and then enter your card details. Click 'Confirm and Pay'.



10. From here, you will receive a confirmation email. The Selwyn Sports Centre will then email you with an Additional Information form to collect emergency contact details, authorised to pick-up details, photo consent and medical information for your child.