

# App makes it easier to report issues to Council



Selwyn residents can now use a free smartphone app, Snap Send Solve, to report any Council-related issues.

Potholes, vandalism to council property and rubbish that has been dumped illegally are some of the many issues that can be reported using the new app.

The app allows people to take a photo of the problem and submit a short description of the issue along with this. The app uses the GPS location of the user's phone to locate where the problem was reported and generate a service request to the Council.

Snap Send Solve has been available since June 2015 in Christchurch City. Since then over 6,500 issues have been reported using the new app. Snap Send Solve will soon be rolled out by all Councils in Canterbury.

"Snap Send Solve will be particularly useful in rural areas as it's often difficult for people to provide a precise location when reporting an issue," says Stephen Hill, Selwyn District Council's Business Relationship Manager. "The new app means problems can be reported immediately, and it will help Council staff and contractors identify an exact location using GPS coordinates when responding to a problem."

"Once other Canterbury councils start using the app it will be able to be used outside Selwyn in other parts of Canterbury as the GPS data will generate a service request to the correct local council," Mr Hill says. "It can also identify whether an issue should be directed to Environment Canterbury or a local council, based on the type of report that is lodged."

Mr Hill says that people also need to include a short description of the problem when they submit a photo so that the Council has enough information to respond to the report. Once issues are reported they are reviewed by the Council with urgent issues being prioritised.

The app can be used on Android or Apple phones. To download the app visit the Android or Apple app stores and search for 'snap send solve.' You can also find the link to the app online at [www.selwyn.govt.nz/helpline](http://www.selwyn.govt.nz/helpline). Once the app is downloaded you can lodge a report using the add photo function, then selecting location and following the 'next' prompts to include a description of the problem and submit the report. Adding your own contact details is optional, but allows the council to let you know your request has been responded to.

You can also use our online form at [www.selwyn.govt.nz/helpline](http://www.selwyn.govt.nz/helpline) to report an issue without submitting a photo.

## Fire restrictions lifted

The restricted fire season in place for Selwyn district's rural plains areas has now been lifted.

While rain over recent weeks has reduced the fire risk, the Council requests that people continue to exercise caution if lighting a fire in the open and follow all safety precautions.

Anyone lighting a fire in the open air must be in attendance and supervise the fire until it is completely extinguished. Fires can only be lit in daylight hours. Fires also should not be lit when strong winds are blowing or forecast and should be surrounded by adequate firebreaks which are clear of any standing vegetation. People should also make sure there is a water supply available near the fire. The Council is reminding people that legal liability for costs associated in fighting an uncontrolled fire lie with the person who lit the fire.

The lifting of restrictions applies to rural areas administered by the Selwyn District Council, except for Department of Conservation land within Selwyn and high country areas within the district. Outdoor fires are not allowed in residential areas in Canterbury under Environment Canterbury rules, except for barbeques. See [www.ecan.govt.nz/air](http://www.ecan.govt.nz/air)

## Do we have your contact information?

Did you know that if you provide the Council with your email and mobile phone number we can send you updates on important information?

Email and text updates are sent to let local residents know about issues like rubbish collection date changes or water outages. If you haven't been receiving text or email updates from the Council this is probably because we don't have your email and mobile phone number. If you would like to get these updates in the future please visit [www.selwyn.govt.nz/yourdetails](http://www.selwyn.govt.nz/yourdetails) and enter your contact information.

## Join in the school holiday fun at Selwyn Libraries

Selwyn Libraries are hosting 12 free sessions for kids at Darfield, Leeston, Lincoln and Rolleston Libraries from 19-28 April during the school holidays.

The sessions cover two themes with the first inviting children to Build your places with LEGO®. At these fun sessions children will have the chance to build their own fantasy village and have it photographed and displayed on the Selwyn Libraries website for people to view. The sessions are open to children aged five and over, but children aged five to seven will need adult supervision to attend.

Another series of sessions will allow children to create a community by building their own town from cardboard or paper and other craft materials. These model towns will be put on display at local libraries for everyone to enjoy. Sessions are open to children aged eight and over.

Booking is required to attend sessions. To book please visit [www.selwynlibraries.co.nz](http://www.selwynlibraries.co.nz).



## Annual Plan consultation now open

Consultation on Selwyn District Council's Annual Plan 2016/17 is now open.

The plan includes a proposal to change the way rural water schemes are rated. If adopted this change would result in a small increase in the district-wide water rate for all properties connected to Council water supplies. A proposal for how a new large-scale park would be funded is also included in the document.

Overall the average rate rise per ratepayer for 2016/17 is around 4%. Rate increases will vary by township and for properties because of property revaluations carried out in late 2015.

For more information on these and other changes, as well as planned local projects see the feature in this week's *Selwyn Times* or visit [www.selwyn.govt.nz/haveyoursay](http://www.selwyn.govt.nz/haveyoursay). Submissions are welcome on the plan and close at 5pm on **Wednesday 4 May 2016**.

Meetings are being held next week at 7.30pm next week at Council's Rolleston Headquarters (on Monday 11 April), Darfield Recreation Centre (on Tuesday 12 April), Leeston Library (on Wednesday 13 April) and at Lincoln Event Centre (on Thursday 14 April).

## Help us develop Foster Park

The Council is planning to develop a daffodil collection at Foster Park to bloom each spring for people to enjoy. Foster Park is home to the Selwyn Aquatic Centre and Rolleston College is currently under construction at the site. Once fully developed it will be Selwyn's largest sport and recreation park.

We are looking for volunteers to help plant daffodil bulbs from 9.30am to 12pm on **Sunday 10 April** or **Saturday 16 April**. The work is not heavy or taxing physically. If you would like to be part of the planting please visit [www.selwyn.govt.nz/haveyoursay](http://www.selwyn.govt.nz/haveyoursay) or email [fosterpark@selwyn.govt.nz](mailto:fosterpark@selwyn.govt.nz).



# Council Call

Selwyn District Council  
Norman Kirk Drive Rolleston  
Ph 347 2800 or 318 8338

Rolleston Library  
Rolleston Drive, Rolleston  
Ph 347 2880 or 318 8338

Darfield Library & Service Centre  
1 South Terrace, Darfield  
Ph 318 8338 or 347 2800



Notices

MOBILE LIBRARY TIMETABLE

Wednesday 6 April  
Rakaia Huts 9.30-10am  
Southbridge School  
10.45am-12pm  
Thursday 7 April  
Prebbleton Tavern 4-6pm  
Monday 11 April  
Ako Rolleston 10.30-11am  
Selwyn Kids 1.30-2pm  
Rolly Kids 2-2.30pm  
Tuesday 12 April  
Glenroy Hall 11.40am-12.10pm  
Windwhistle School 1-1.30pm  
Glentunnel School 1.55-2.55pm  
Glentunnel Hall 3-3.30pm

TEMPORARY ROAD CLOSURE - LEESTON

High Street Leeston (from Gallipoli Street to Leeston and Lake Road) will be closed from 7am-5pm on Saturday 16 April 2016 for the Leeston Fete. During the road closure, traffic is requested to detour along the nearest alternative route. Any queries can be directed to Joanne Harkerss on 347 2887.

FOSTER DOG PARK CLOSURE

The Foster Dog Park will be closed for an Agility Champ Show on the 23 and 24 April from 7.30am-5pm. You are welcome to come and watch but dogs must be on the lead. Thank you.

DOG MICROCHIPPING

Free dog microchipping is available on Friday 8 April at:  
· Rolleston from 9-9.30am  
· Lincoln from 10.15-10.45am  
· Leeston from 11.30am-12pm  
· Darfield from 12.45-1.15pm.  
Please note:  
· All clinics last for half an hour.  
· The Rolleston venue is in Norman Kirk Drive (off Rolleston Drive), other locations are outside libraries.  
· Sessions won't occur if wet.  
For any questions contact Tracey on 347 2800 or 318 8338.

FLUSH YOUR TAPS

Some plumbing fittings have the potential to allow minute traces of metals to accumulate in water standing in the fittings for several hours. Although the health risk is small, the Ministry of Health recommends that you flush a mugful of water from your drinking-water tap each morning before use to remove any metals that may have dissolved from the plumbing fittings. We are recommending this simple precaution for all households, including those on public and private water supplies. This notice is issued by Selwyn District Council on behalf of the Director-General of Health, Ministry of Health.

NOTICE OF REVISED PROVISIONAL LOCAL ALCOHOL POLICY

Following consultation in October 2015, the Council received seven submissions from the Medical Officer of Health, the Police, the Rolleston Residents Association and members of the public. Four submitters spoke to their submissions at the hearing on 7 December. The Hearing Panel's recommendations on the proposed changes to the Provisional Local Alcohol Policy were discussed and adopted at the 9 March Council meeting. The maximum hours provided for restaurants and cafés are 7am-1am the following day and the maximum hours for taverns are 7am-2am the following day, seven days a week. New stand-alone bottle stores are only allowed to locate in Business Zones or Neighbourhood and Local Centres as identified in the District Plan. The revised policy has been notified to the Alcohol Regulatory and Licensing Authority (ARLA) on Tuesday 5 April 2016. All submitters and parties to the original appeal proceedings have 30 days to appeal the resubmitted elements of the revised policy to ARLA at [www.justice.govt.nz](http://www.justice.govt.nz).

Meetings

Public Forums: Council, Community Board and local committee meetings are open to the public. Time is available at the start of meetings for people to speak on matters of concern. Please notify Bernadette Ryan (Council), Kate Anderson (Community Boards) or your local committee at least three days before the meeting. Township, Hall and Reserve Committees: To list or make changes to meeting details, email [meeting.changes@selwyn.govt.nz](mailto:meeting.changes@selwyn.govt.nz) or phone 347 2800 or 318 8338 by 9am Wednesday the week before publication.

COUNCIL & COMMUNITY BOARDS

Unless stated meetings are held at the Rolleston Council Building.  
Selwyn Waihora Zone Committee  
Tue 5 Apr 1pm  
Audit & Risk Subcommittee  
Wed 6 Apr 3pm  
Industrial Park Project Team  
Thurs 7 Apr 3pm  
Izone Café Meeting Room  
Because of commercial sensitivity, the public may be excluded from part of or all of the meeting. Enquiries to Property and Commercial Manager, Douglas Marshall  
Council Meeting  
Wed 13 Apr 1pm  
Followed by a public Citizenship Ceremony at 6.30pm  
Selwyn Central Community Board  
Wed 20 Apr 4.30pm  
Is there an issue affecting your community that you want to bring to your Community Board's attention and find out how we can help? See 'Meetings' above for information on our Public Forum.

LOCAL COMMITTEES & ASSOCIATIONS

Broadfield District Community Centre Committee  
Wed 6 Apr 7.30pm  
Broadfield Hall  
Coalgate Township Committee  
Tue 19 Apr 7.30pm  
Coalgate Fire Station  
Darfield Pool Administration Committee  
Wed 6 Apr 7pm, Darfield Pool  
Darfield Township Committee  
Thurs 21 Apr 7.30pm  
Darfield Library  
Doyleston Community Committee  
Wed 13 Apr 7.30pm  
Osborne Park Pavilion  
Glenroy Community Hall Committee  
Tue 19 Apr 8pm  
Glenroy Community Hall  
Glentunnel Township Committee  
Mon 18 Apr 7.30pm  
Glentunnel Hall  
Early meeting due to Anzac Day  
Hororata Reserve Management Committee  
Wed 6 Apr 7.30pm, Hororata Hall  
Kirwee Community Committee  
Mon 18 Apr 7.30pm, Kirwee Hall  
Kirwee Recreation Reserve Management Committee  
Mon 11 Apr 7.30pm  
Kirwee Reserve Sports Pavilion  
Lincoln Community Committee  
Mon 11 Apr 7.30pm  
Lincoln Event Centre  
Little Rakaia Huts Community Committee  
Mon 18 Apr 7.30pm  
Community Centre  
Prebbleton Community Association Inc.

Tue 19 Apr 7.30pm  
Prebbleton Cottage  
Prebbleton Public Hall Society Inc.  
Mon 11 Apr 7.30pm  
Prebbleton Hall Supper Room  
Prebbleton Reserve Committee  
Mon 18 Apr 7.30pm  
Prebbleton Rugby Football Club  
Rolleston Reserve Management Committee  
Mon 18 Apr 7.30pm  
Rolleston Community Centre  
Sheffield/Waddington Community Committee  
Thurs 14 Apr 7.30pm  
Sheffield Hall  
Meeting is a week early  
Springfield Township Committee  
Tue 5 Apr 7.30pm, Tawera Hall  
Springston Community Committee  
Mon 18 Apr 7.30pm  
Springston Domain Pavilion  
Springston Recreation Reserve Committee  
Wed 20 Apr 7.30pm  
Errol Tweedy Pavilion  
Tai Tapu Community Assoc. Inc.  
Wed 6 Apr 7.30pm  
Tai Tapu Library  
Weedons Reserve Committee  
Mon 11 Apr 7pm  
Weedons Reserve Pavilion  
Weedons Residents Association Inc.  
Tue 12 Apr 7.30pm  
Weedons Domain  
West Melton Residents Association  
Wed 13 Apr 7.30pm  
West Melton Community Centre  
Whitecliffs Township & Domain Committee  
Mon 11 Apr 7.30pm  
Glentunnel Hall

Selwyn Events

THURSDAY

7  
APRIL

The Rubbish Whisperer  
Lincoln & Districts Community Care, 7pm

A free talk hosted by Selwyn Timebank on how to minimise waste going to landfill & recycle your household waste. 2 time credits for Timebank members, new members welcome

SUNDAY

10  
APRIL

Rolleston Envirotown Market  
Rolleston Square Carpark, 10am-1pm

Choose from local produce & craft. For information email enquiries@rollestonenvirotown.org.nz

SUN & SAT

10 & 16  
APRIL

Foster Park Daffodil Planting  
Foster Park, 9.30am-12pm

Help plant daffodil bulbs to brighten Rolleston's newest park in spring. Planting sessions are from 9.30am to 12pm on 10 & 16 April. Families welcome. The work is not taxing. To join a session visit [www.selwyn.govt.nz/haveyoursay](http://www.selwyn.govt.nz/haveyoursay) or email [fosterpark@selwyn.govt.nz](mailto:fosterpark@selwyn.govt.nz).

SATURDAY

16  
APRIL

Car Boot Sale  
St Stephens Church, Lincoln, 9am

Buy daffodil bulbs, preserves, jams & other treats. To book a site phone 325 7653. Fundraising for Fiji & displaced people

SATURDAY

16  
APRIL

Leeston Fete  
High Street, 10am on

With bouncy castle, face painting, clowns, entertainment, water walkers & food stalls including Japanese, Vietnamese, Mediterranean, & ice creams. Support local fundraising groups. Free. Selwyn Library staff will also be introducing people to library services. Withdrawn library books & other items will be available for a gold coin donation.

SATURDAY

16  
APRIL

Te Ara Kākāriki Plantout Tour  
9.30am-1pm

Join the trust for a tour to greendot native planting projects at Tai Tapu, Coes Ford and Springston South. To find out more and register visit [www.kakariki.org.nz](http://www.kakariki.org.nz). Free

SATURDAY

16  
APRIL

Gloria's Handbag  
Glenroy Community Hall, 7.30pm

Helen Moulder features in a modern magical mystery play with music from the Magic Flute. Tickets \$20, phone 318 6565, light supper included

MONDAY

18  
APRIL

Selwyn Launch Group AGM  
Rolleston Coffee Culture

A committee meeting will be held 7pm, Monday, 18 April, followed by an AGM at 7.30pm. All welcome. Contact Jane at [jarakthomas@hotmail.com](mailto:jarakthomas@hotmail.com) for enquiries

WEDNESDAY

20  
APRIL

NZ Red Cross Recovery Matters

Lincoln Community Care, 16 Lyttleton Street, 1.30-2.30pm

Understand what happens mentally, emotionally & socially to people & communities in a disaster. Learn practical strategies & tools to improve wellbeing when under stress to help family, friends & yourself. Free