Survey shows overall satisfaction increasing



Resident satisfaction levels

70% Overall Council performance

91%

Selwyn is a great place to live

96% Rubbish collection

78%

Sewerage & wastewater

85% Public libraries

50%

Urban roads

Proportion of respondents rating service good or very good

It's encouraging that residents generally see our overall performance improving over time, and that most people really enjoy living in Selwyn - Mayor Sam Broughton

Residents' satisfaction with Selwyn District Council's overall performance has increased for the fourth consecutive year.

In the Council's latest residents' opinion survey, 70% of respondents rated the Council's overall performance as good or very good – an increase of 5% from 2016. This continues a long-term trend which has seen the overall performance rating rise steadily from 58% in 2013.

The survey also showed that 91% of residents think Selwyn is a great place to live – slightly down on last year's 94% but up on 90% recorded in 2015.

Across 21 different Council services surveyed, 17 recorded satisfaction ratings of 50% or higher. Ten services recorded an increase in their rating from last year, while the same number saw a reduction and one remained unchanged.

Among the highest rated services were rubbish collection (96% rated good or very good), recycling (95%), libraries (85%), parks and reserves (84%) and sewerage and wastewater (78%).

Selwyn Mayor Sam Broughton says the continuing increase in the overall performance rating is a positive signal from the community.

"This survey provides us with valuable feedback on how we're doing each year," he says. "It's encouraging that residents generally see our overall performance improving over time, and that most people really enjoy living in Selwyn.

"However the survey also points out areas where we need to continue improving services, particularly our rural roading network. It's important that we listen to residents' views – and these results will be taken into account as the Council works on priorities for our next 10-year plan."

The survey was carried out in June and July by independent research company Research First, and surveyed 411 people using telephone, cellphone and online surveys to provide a statistically representative sample of Selwyn's population.

Waste management services maintained high satisfaction ratings. Alongside rubbish collection (96%) and recycling (95%), organic collection was also rated highly at 89%. The Pines Resource Recovery Park was rated good or very good by 74% of residents overall – and 82% among those who had used the facility.

Community facilities continue to be well used and enjoyed by residents. Public halls have been used at least once in the past year by 81% of respondents, while 83% have visited a park or reserve and 69% have used the public library network. Satisfaction with libraries increased by 3% to 85%, while parks and reserves (84%) and public halls (72%) also recorded increases.

Satisfaction with wastewater services increased by 4% to 78%, while water supplies increased slightly from 73% to 74%. Satisfaction with urban stormwater reduced by 3% to 51%, while the rating for water races dropped from 50% to 44%. Satisfaction ratings were higher among respondents who actually used the services with wastewater rating 87%, stormwater 66% and water races 51%.

In land transport services, some services saw a decrease in their rating, including satisfaction with urban roads (rated good or very good by 50%), rural roads (32%) and making roads and footpaths safer (40%).

There was also an increase in the number of people who said they felt a sense of community with people in their neighbourhood, up from 69% to 73%.

Mayor Broughton says the Council is continuing to invest in maintaining and improving services. Current and planned work programmes include road maintenance, renewals and resurfacing, extending the district's footpath network, new cycleways and intersection improvements.

Water supply improvements and treatment upgrades are under way or planned at several locations across the district. The Council is also investing in new community centres at West Melton and Tai Tapu, earthquake strengthening community halls, and adding or upgrading facilities at other facilities.

The full residents' survey is available at: www.selwyn.govt.nz/residentssurvey

Project Wild Thing - reconnect your kids with nature

Selwyn District Council is bringing the internationally acclaimed film documentary, 'Project Wild Thing', to Selwyn. The UK film has kickstarted a movement to encourage children to play outdoors and reconnect with the natural world.

Project Wild Thing is supported by The Wild Network, a collaborative movement of over 1000 organisations and thousands of individuals committed to getting kids outdoors.

By 'rewilding' childhood, Project Wild Thing aims to improve children's health, happiness, and respect for the environment.

At this free event, Selwyn parents will enjoy a screening of the documentary, while their children experience a variety of play activities at the Rubicon Valley Tourist Centre with the TimberNook outdoor education team. The event will also include a farm display, games, horse trek, bush walk, rock skimming, outdoor challenges and jet boating. The jet boating and horse back tours will be discounted and are at attendees' cost.

Selwyn's Project Wild Thing takes place on Sunday 8 October from 11am–3pm at the Rubicon Valley Tourist Centre, Otarama Road, Springfield.

Registrations are open now at www.selwyn.govt.nz, closing on Monday 2 October. Limited spaces are available. This event is for children aged 5-12 years old and up to two caregivers.





Selwyn District Council Norman Kirk Drive, Rolleston Ph 347 2800 or 318 8338 Rolleston Library Rolleston Drive, Rolleston Ph 347 2880 Darfield Library & Service Centre 1 South Terrace, Darfield Ph 318 8338 or 347 2780

Notices

ALCOHOL NOTICES

An application for an off license has been received from SJTP Limited. Objections are open until 27 September. For more information please visit www. selwyn.govt.nz/alcoholnotices

MOBILE LIBRARY TIMETABLE

Wednesday 13 September Arthur's Pass 11.30am–12.30pm Castle Hill 1.40–215pm Springfield 3-3.30pm Thursday 14 September

Monday 18 September Dunsandel Playcentre 10–10.30am Burnham Montessori

Prebbleton Playcentre

Council Headquarters

12.45–1.15pm Cat's Pyjamas Rolleston

Giggles & Scribbles Early Learning Centre 11–11.30am

10.15-10.45am

1.30-2pm

11-11.30am Darfield Playcentre 12-12.30pm Darfield Primary School 1-1.30pm

Tuesday 19 September Kirwee 10–10.45am Kirwee School 10.45–11.30am Preston Downs, Cnr Prestons/Weedons Ross Rd 12.15–12.45pm West Melton School 12.45–1.30pm West Melton Learning Centre 1.30-1.50pm

Cat's Pyjamas West Melton 1.50–2.20pm

Prebbleton Reserve Management Committee

Selwyn Events

SATURDAY

SEPTEMBER

Starting and Maintaining a

Lincoln Envirotown Community Gardens, James St, Lincoln,

Worm farming is a fun way to turn your organic waste, such as kitchen scraps, into rich fertiliser for your garden in the form of worm castings and worm tea. Contact Ruth Wood on 325 2193 or ruth.wood@xtra.co.nz

Waste Free Parenting workshop and Food Lovers Masterclass

SATURDAY

SEPTEMBER

Lincoln Event Centre
10am–12.30pm and 5.30–7.30pm
The Waste Free Parenting workshop
will show you exciting and inspiring
ways to minimise waste, while
introducing you to modern sustainable
products. The Foodlovers Masterclass
workshop focuses on ways to
reduce food waste when cooking
and preparing meals. To book for
either, or both workshops visit
wastefreeparenting.co.nz wastefreeparenting.co.nz

SUNDAY

SEPTEMBER

Michael Griffiths: Cole

Dive into the colourful life and timeless songs of Cole Porter with Helpmann Award winner Michael Griffiths: hedonism, grave misfortune, enduring love and a legacy that sparkles with wit and wisdom... sometimes anything goes. Tickets available at ticketek.co.nz

TUESDAY

SEPTEMBER

Young Driver Coaching Generation House, 646 Springston Rolleston Road, 7–9pm

Selwyn Parenting Network hosts this free workshop with Tim Hartnell, Proactive Drive Trust, bringing a modern and fun approach to driver education for learner drivers and how their parents can be an effective coach. Spaces are limited – check out the SPN Facebook event to register.

WEDNESDAY

20-27 **SEPTEMBER** eCollections drop-in-RB digital eMagazines

1.30–2.30pm; Mon 25 Lincoln Library 10.30–11.30am; Wed 27 Darfield Library 1–2pm

Did you know you have access to over 70 magazines including NZ Listener, Cosmopolitan, Rolling Stone and Horrible Histories. Come along to our drop-in session to learn more. Visit selwynlibraries.co.nz.

UNTIL

SEPTEMBER

'Surrealists – What Dreams May Come' art exhibition Selwyn Gallery, Darfield, daily

The Selwyn Gallery's newest exhibition features a mix of the wonderful and the whimsical. Intricate details evoke our wonder and imagination, making this 'different' exhibition not to be missed. The exhibitors include three talented artists: Jinx, Dave Pearson, and John Burns. Check us out on facebook.com/ selwynartgallerynz

For information on listing a community event visit

Meetings

Public Forums: Council, Community Board and local committee meetings are open to the public. Time is available at the start of meetings for people to speak on matters of concern. Please notify Bernadette Ryan or your local committee at least three days before the meeting. Township, Hall and Reserve Committees: To list or make changes to meeting details, email meeting.changes@selwyn.govt. nz or phone 347 2800 or 318 8338 by 9am Wednesday the week before publication.

COUNCIL & COMMUNITY BOARD

Unless otherwise stated all of these meetings will be held at the Rolleston Council Building.

Council Meeting

Wed 13 Sep 1pm Dunsandel Community Centre

Citizenship Ceremony Wed 13 Sep 6.30pm

Road Safety Subcommittee Mon 25 Sep 9.30am

Malvern Community Board

Mon 25 Sep 5pm Darfield Library/Service Centre

District Plan Review Committee

Dunsandel Community Centre

Wed 27 Sep 9am

LOCAL COMMITTEES &

Coalgate Township Committee Tue 26 Sep 7.30pm

Darfield Township Committee

Darfield Library

Glenroy Community Centre Committee

Tue 19 Sep 7.30pm

Glentunnel Community Centre

Tue 19 Sep 7.30pm

Glentunnel Township Committee

Mon 2 Oct 7.30pm Glentunnel Hall Note: Week later

Hororata Citizens Committee Tue 26 Sep 7.30pm, Hororata Hall

Kirwee Township Committee Mon 18 Sep 7.30pm

Kirwee Community Hall Leeston Park Committee

Mon 25 Sep 7.30pm Leeston Park Pavilion

Association

Tue 19 Sep 7.30pm

ASSOCIATIONS

Coalgate Fire Station

Thurs 21 Sep 7.30pm

Dunsandel Community Committee

Mon 18 Sep 7.30pm Dunsandel Sports Centre

Glenroy Community Hall

Committee

Glentunnel Community Centre

Prebbleton Community

Prebbleton Community Cottage

Mon 18 Sep 7.30pm Prebbleton Community Cottage

Rolleston Reserve Management Committee

Mon 18 Sep 7.30pm Rolleston Community Centre

Rolleston Residents Association Mon 25 Sep 7.30pm Rolleston Community Centre

Southbridge Advisory Committee Mon 25 Sep 7.30pm Southbridge Hall Meeting Room

Springston Community Committee

Mon 18 Sep 7.30pm Springston Community Hall

Springston Hall Committee Thurs 14 Sep 7.30pm

Springston Hall **Springston Reserve Committee** Wed 20 Sep 7.30pm

Errol Tweedy Pavilion **Tawera Memorial Hall Committee** Wed 13 Sep 7.30pm, Tawera Hall

Note: week later West Melton Community Centre Committee

Tue 26 Sep 7.30pm West Melton Community Centre

West Melton Reserve Board Mon 18 Sep 7.30pm West Melton Rugby Club

ON THE ROADS

On the roads this week

Unsealed road maintenance is occurring on McKays Road and Struie Road. Flooding repairs are occurring on Fyvie Road. Culvert work will be carried out on Malvern Hills Road and High Peak Road. Traffic controls will be operating at all sites.

Shoulder repairs are occurring on Hororata Road and Coleridge Road. Drain repairs Roecombe Road. Ford repairs are occurring on Greendale Road. Digout repairs will be carried out on Leeston Dunsandel Road. Water table work is occurring on Sleemands Road. Scouring works on Hororata Road and Dawns Road. Traffic controls will be operating at all sites.

Upgrade work including kerb & channel and seal widening is being done by the developer on the east side of Springston Rolleston Road south of Lowes Road.

Weedons Road is now reinstated to two-way traffic.

Grow and discover these school holidays

Over the two weeks of the October school holidays from 2-15 October, children can enjoy Selwyn District Libraries' free Grow and Discover holiday programme, with multiple session times available across the district.

'Grow your own Garden' aims to show children how to use recycled material to grow flower, herb or vegetable gardens using recycled materials. 'Star Wars, Star Ships and Space Stations' uses Star Wars themed LEGO®. 'Get TECHNIC®-al' will use LEGO® TECHNIC® to either build a TECHNIC® pull back racer or work on a larger set. Both sessions are run by 'House of Bricks'. Paint and collage with 'Spring into Craft' to create beautiful blossom trees. Bookings are required for these four free programme items.

'Drop-in Discovery' is an opportunity for different fun activities at Rolleston Library, including LEGO®, Duplo®, BeeBots and more! Unlike the other four sessions, bookings are not required for 'Drop-in Discovery', however spaces are limited.

Libraries also need help on a secret project that they would like to decorate with artwork! There will be templates available throughout the holidays for this secret 'thing'...

For more details, including session times and venues, and to book, go to selwynlibraries.co.nz.