



Media release

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Survey finds Selwyn great to live in

Selwyn is a great place to live according to 94% of Selwyn residents surveyed recently.

The finding was part of a Council satisfaction survey carried out by independent research company Versus.

In this year's survey, 65% of residents rated the council's overall performance as good or very good, up from 60% in 2015.

Overall, 21 of the 26 Council services surveyed received ratings of 50% or higher, with seven rated above 75%. Five services recorded ratings below 50%. More than half the 26 services surveyed maintained their satisfaction rating or recorded an increase from last year. The single biggest rise in satisfaction was for urban roads, which increased from 49% last year to 58%.

Community facilities like libraries, community centres and parks are well used by Selwyn residents, with 82% of residents visiting a park within the past year, 64% visiting a library and 63% using a public hall or recreation centre.

Rubbish and recycling collection were the Council's top performing services and were rated as very good or good by 94% and 92% of residents respectively. Other services that were rated highly (with over 80% of people happy with the service) were parks and reserves, libraries and playgrounds.

Lower-rated activities with satisfaction levels under 50% were land drainage, road safety, rural roads, maintaining Selwyn's rural character and managing new growth.

"The survey has provided some positive results and has also highlighted some areas where the Council will be looking at improving services," says Selwyn District Council Acting Chief Executive Stephen Hill.

"It is particularly pleasing to see that Selwyn residents rate their quality of life so highly – with 94% of people saying our district is a great place to live, up from 90% in the last survey.

"The Council started investing around \$1 million extra a year on road maintenance in 2014 which is one of our largest expenditure areas and both urban and residents have noticed an improvement in these areas according to the survey," he adds.

Mr Hill says the Council also recently decided to provide extra funding for footpath extension works, which was identified as a lower performing area in the survey.

The full survey can be read online at www.selwyn.govt.nz.

Ends

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