



Media Release
Friday 20 March 2015

New self-issue kiosks introduced at libraries

New self-issue kiosks are now operating at Rolleston and Lincoln libraries.

Library staff in these libraries are now helping customers use the kiosks so that items can be checked out more quickly. Self-issue kiosks are now commonly used in many libraries in New Zealand and Australia. Selwyn library staff are encouraging customers to use the self-issue kiosks and see how easy they are to use.

"The self-issue kiosks have clear three step instructions telling you how you can issue books yourself," says Selwyn Libraries Manager Vicki Carlyon.

The new self-issue kiosks can scan and check out several items at once when they are stacked in a pile, rather than every book having to be individually scanned.

"By installing the self-issue kiosks we aim to reduce the time customers stand in queues at the issue desks. Once people feel confident using the self-issue kiosks library staff won't need to spend as much time issuing materials and will be able to focus on helping customers more and on developing and delivering library programmes and activities," says Ms Carlyon.

Now that the new machines are operating, library users will need to remember to bring their library card with them to check out books.

Radio frequency identification (RFID) is being rolled out at Selwyn Libraries over the next two years. As part of this project books, DVD's, magazines and other collection items will receive a tag which stores information about the item and its location so items can be found quickly.

RFID also reduces the loss of items from library collections as items that are not checked out will beep as they pass through security gates to alert staff that they are leaving the library.

New self-issue kiosks will also be installed at Darfield and Leeston next year to replace the existing older machines which require items to be individually scanned.

Ends

Photo attached: Digital Librarian Christine Grant tries out the new self issue kiosk at Lincoln Library.

For media enquiries please contact:

Allanah Jarman
Selwyn District Council
Phone 03 347 2807
Allanah.jarman@selwyn.govt.nz