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Selwyn internet and mobile phone survey now open

Selwyn District Council is carrying out a survey to identify parts of the district that are affected by problems with internet services and mobile blackspots.

Selwyn District Council Chief Executive David Ward says the survey is designed to gather information from Selwyn residents, business owners, including farm owners, schools and emergency service providers about whether they are experiencing problems with internet access, speed or reliability or with mobile phone coverage.

The government recently announced that it is planning to extend ultra-fast broadband and continue funding rural broadband expansion as well as establish a new mobile blackspot fund.

"We have heard from a number of people that problems with internet access or mobile coverage are affecting local residents and businesses in a number of areas of Selwyn. The survey aims to identify which areas are experiencing issues and what the problems are – for example, are they impacting people's ability to do business or to access information and services. The Council will use this information to consider if Selwyn is eligible to apply to the government for funding to improve internet services or mobile coverage," says Mr Ward.

The survey asks residents, business owners, farmers, schools and emergency services where they are located, what internet service they have access to and how any issues with internet or mobile phone services affect their operations.

To complete the survey visit www.selwyn.govt.nz/haveyoursay. The survey is open until Tuesday 26 May and takes 5-10 minutes to complete. Hard copies of the survey are also available at Selwyn libraries or you can request to be sent a copy of the survey by phoning the Council on 347 2800 or 318 8338.

Ends

For media enquiries please contact:

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