

# **Guide to using AlphaOne**

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# How to find the AlphaOne portal

<u>AlphaOne</u> is the online consent application system used at Selwyn District Council – and can be accessed from our council website (<u>www.selwyn.govt.nz</u>) via the Forms & Checklists page under Building.



# Why use AlphaOne?

AlphaOne is an all-encompassing system that you can use from start to finish of your build project – from lodging an application through to applying for your code compliance certificate.

The user-friendly front page interface allows you to

- see the real time status of your consent at all stages
- review and respond to vetting and processing RFI's
- submit amendments
- view inspection reports
- submit code compliance certificate applications
- view and upload documents for vetting, processing & code compliance certification at any time
- view users with access to the consent.

## First time user?

Click on **Sign Up** and follow the easy step-by-step instructions to set up an account.

You will need to remember your user name and password for future use.



# Using AlphaOne

1. Once you have logged in you will see the below options:

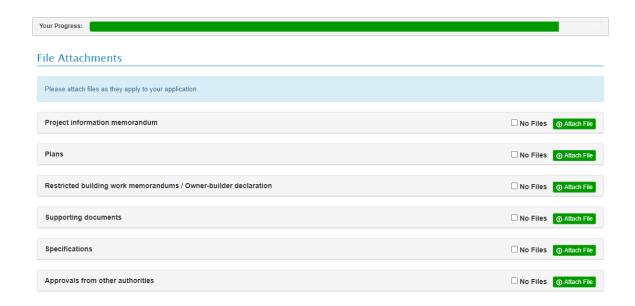


2. Select what you want to do – eg apply for BC or CCC, upload documents.

# Supporting documents for applications

To help make processing your consent more efficient please provide:

- all minimum information details of this are available on our website under <u>Applying for Approvals/Information Required</u>,
- only what is needed ie only the relevant page(s) of the manufacturers' document (not the full product brochure), and
- the correct information for each file attachment in your application eg



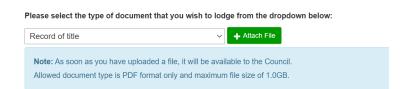
### To upload your document:

- click on the blue **Action** button, and
- select Upload Documents.



This opens up a new window where you can select the type of document and attach your file.

### BC201369



#### What's needed in which file?

See our information on <u>supply required documents at inspection</u> on our website for what's required and how to supply your documents.

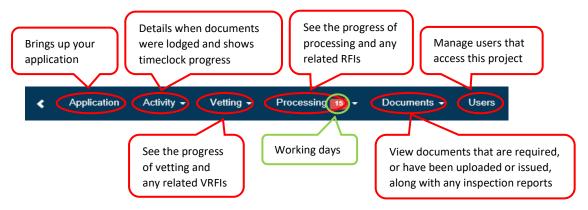
# What's the status of my building consent?

- 1. You can view progress of a consent under **My Applications.** The chevron bar is colour coded for each stage of your application:
  - Grey = not started
  - Yellow = in progress
  - Red = on hold/RFI
  - Green = completed
- 2. Select the project you want more detail on by clicking anywhere on the progress line.

## My Applications



3. This will bring up the following detail for the particular project you selected:



# How to download your approved building consent documents

You will receive an email letting you know that your documents are now available for downloading from the customer portal after payment of your consent has been confirmed.

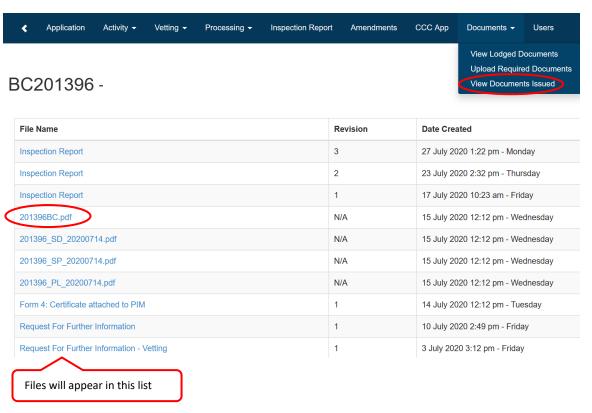
This email will have the following instructions:

- 1. Enter the following link into your internet web browser <a href="https://consents-sdc.abcs.co.nz">https://consents-sdc.abcs.co.nz</a>.
- 2. Sign in to the customer portal.
- 3. Click on the BC section of the My Applications progress bar.

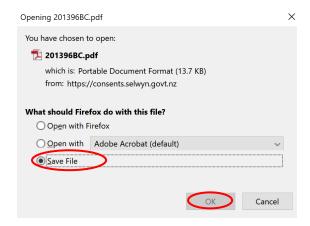
## My Applications



4. Click on **Documents** on the blue menu bar – select **View Documents Issued**.



5. Click on **building consent documentation** – select **Save File**.



6. Select where you would like to save this documentation to, and then click on **Save**.

Your files will be downloaded and available for use.

# **Uploading required documents**

Supplying your required documents via AlphaOne is simple and efficient:

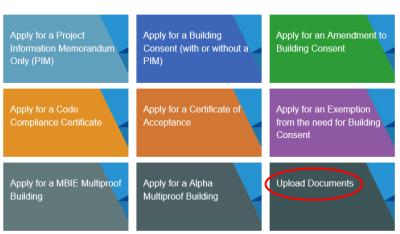
- you can submit the required documents listed on your building consent as you go (ie at the earliest opportunity)
- the documents are readily available to the inspector to check before inspection
- it allows your code compliance certificate to be issued more efficiently.

All required documents must be uploaded before you apply for your code compliance certificate.

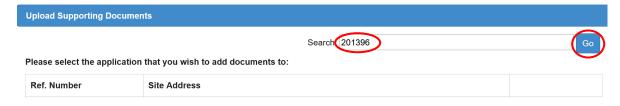
- 1. Save the document to your computer/device as a pdf file keeping file names as short as possible eg
  - BCnumber\_asbuiltdp\_YYYYMMDD.pdf
  - BCnumber\_PS4raftslab\_YYYYMMDD.pdf
  - BCnumber\_Electrical\_YYYYMMDD.pdf
- 2. Sign in to the customer portal.



3. Click on Upload Documents.



4. Use Search to find the building consent – enter the consent number and click on Go.



5. **Select** the building consent that you want to add documents to.

Please select the application that you wish to add documents to:

Ref. Number Site Address

BC201396 10 Select

This will take you to a new window.

6. Select the document that you want to upload – then click on Attach File.

#### NOTE:

- Documents must be in PDF format.
- All documents must reference the correct building consent number and site address.
- Ensure all required form fields are completed.
- If the document you want to upload is not displayed then upload to miscellaneous documents (ensure the document has a meaningful name eg engineers PS4).
- The text in brackets after the document type lists the inspection stage at which we are expecting to receive the document.

### BC201396

Note: As soon as you have uploaded a file, it will be available to the Council. Allowed document type is PDF format only and maximum file size of 1.0GB. Main Building Date Uploaded File Size Uploaded By Result E3: Internal Waterproofing Membrane Product PS3 (Internal Me Form 6a - LBP record of building work - Foundations (Floor Slab) Form 6a - LBP record of building work - Carpentry (Final) Form 6a - LBP record of building work - Brick and blocklaying (Preline) Form 6a - LBP record of building work - Roofing (Preline) Form 6 - CCC application (Final) B1: Truss certification (Framing / Pre-wrap) + Attach File E1: Stormwater drain leakage test and as-built plans (Drainage) G9: Energy works certificate (Final) + Attach File G12: Pipework pressure test documentation (Preline) G13: As-builts, drainlayer details, pipework test ( Miscellaneous documents Minor variations

- 7. Locate and upload the document that has been saved to your computer/device double click on it.
- 8. The document will automatically load up into the portal and be visible to both you and us
  - you will also be able to see when we have reviewed and accepted your documents.
- 9. Click on the **filename** after it has been uploaded if you want to check or view the document yourself.



- 10. When applying for your code compliance certificate (CCC):
  - check that all information submitted at BC stage is still current for the CCC eg legal description, owner name and contact details, title, etc, and
  - update any changes and provide a new record of title as relevant with your CCC application.

### Advantages of uploading your documents on AlphaOne

- Easy for you to see the document has been provided.
- Required documents are saved to the correct place making it easy for you to track what you have already provided or may still need to supply.
- Each required document will be removed from outstanding documents on your inspection notices once reviewed and signed off by the inspector.

If you need help with using AlphaOne, or need access to a consent that you're working on, please contact us on contactus@selwyn.govt.nz or 0800 SELWYN (0800 735 996).