

Dear Hut Owner

UPPER SELWYN HUTS - REPORTING LINES TO COUNCIL

Council wrote to hut owners in January 2023 advising that changes had been made to the management at Council of the Selwyn Huts community and associated issues that arise at the huts.

Please note the primary contacts at the Council are as follows:

Hut Licence Fee Enquiries

Email: <u>Accounts.Receivable@selwyn.govt.nz</u>

Rates Enquiries

Email: Revenue@selwyn.govt.nz

Reserve Maintenance / Public Toilets

Email: reserves@selwyn.govt.nz OR contactus@selwyn.govt.nz

Compliance (Vehicles/Parking)

Email: parking@selwyn.govt.nz

Compliance (Building)

Email: building.compliance@selwyn.govt.nz

Building Enquiries (General)

Email: building.technical@selwyn.govt.nz

Water / Wastewater / Stormwater (Repairs and Maintenance)

Email: Water.services@selwyn.govt.nz

Stopbank / River Issues

Contact Environment Canterbury on 0800 324 636 or Email ecinfo@ecan.govt.nz

Licensing (Deed of Licence) / Sale & Purchase of Huts

Email: contactus@selwyn.govt.nz

Should you prefer to contact the Council via telephone please call the Council's Customer Services Team on (03) 3472-800 and they will be able to lodge a 'Service Request' which will then be forwarded to the correct Council department for action. Alternatively, you can email contactus@selwyn.govt.nz and your email will be forwarded to the correct department.

Yours faithfully

Murray Washington

GROUP MANAGER - INFRASTRUCTURE AND PROPERTY