

## **Aqua Class Terms and Conditions of Booking**

### **How to book a class**

1. Bookings can be made no further than 7 days in advance
2. Bookings for the following week accepted after completion of class
3. To reserve your spot, class must be paid for at time of booking
4. No spaces will be reserved if payment is not received at time of booking

### **Cancellation Policy**

1. Spaces may be cancelled no less than 24 hours before class commencement
2. You will not be charged for spaces cancelled as per the above clause
3. If you fail to inform us of your inability to participate as per the above clause (i.e 'No show'), you will forfeit the cost of the class

### **Refund Policy**

1. There will be no general refunds for unused or missed classes
2. Under extreme or extenuating circumstances refunds may be allowed. This will be dealt with on a case by case basis and you may be asked to provide supporting documents to secure your refund.
3. Selwyn Aquatic Centre will endeavour to provide an instructor for every allocated time slot. The participant accepts that occasionally this may not be possible. In this case the class may be cancelled. If the classes are cancelled we will do our utmost to let you know as soon as possible and there will be no charge.

### **Terms and Condition of use**

1. You must check in with reception prior to class commencement
2. Aqua class payment is required for each individual class. Regardless if several classes are participated on any one day.
3. Class bookings are non-transferrable

**Health and Safety:** The management of Selwyn Aquatics Centre has the right to refuse you entry to the class/ facility if we feel your health is at risk. If this is the case a medical clearance will be required for you to re-enter the classes and/or the facility.

**Waiver of Liability:** In consideration of involvement in the programmes at Selwyn Aquatic Centre you agree to release and indemnify Selwyn District Council as follows;

1. You participate in the exercises and activities at my sole risk and responsibility.
2. You release, indemnify and hold harmless Selwyn District Council, including its managers and instructors from and against all and any actions or claims which may be made by you or on your behalf by other parties for or in respect of or arising out of an injury, loss, damage or death caused to you or your property whether by negligence, breach of contract or in any other way whatsoever.